



MCS requires that all members of the Society act responsibly in their usage of the MCS internet service, and recognize that their use of the network affects other users.

The MCS internet service uses a shared radio network and a shared Telus gateway in order to make service affordable. Although your connection is permanently on, there is contention which means that the available bandwidth is shared by all customers active at any point in time. Theoretically, if one member was allowed to use all the bandwidth constantly then it means that all other subscribers have no bandwidth at all! In reality this is not the case since our network server attempts to balance the use of network resources to prevent this situation occurring. However, we do ask that you are fair in your bandwidth usage as there could be an impact on other users.

What does 6 Gigabytes of traffic per month mean in practical terms?

Here are some simple examples (individually - not all activities in total):

Type of Use	
Emails without attachments	4,500
Emails with attachments	600
Downloading non-copyright songs MP3 @5MB	1,200
Gaming at 128kbps (hours)	100
Watching a video (minutes)	360
Transferring digital photos (0.5MB each)	12,000
Skype phone calls (minutes)	6,000
Hours of surfing	600

MCS relies on our members being fair in the way they use the network. Where MCS believes that a member's usage is excessive MCS will contact the member to discuss how they can modify their usage to the benefit of all of our subscribers.

MCS broadband service is sold based on fair usage irrespective of rate plan. You can use your broadband connection as much as you like; all we ask is that you be responsible in your usage. If your usage is excessive over a period of time to the point that it is impacting other users, then based on the MCS "fair usage policy" MCS reserves the right to throttle your internet throughput speed.

This does not mean your connection will be disconnected or automatically throttled if your use is high; however, MCS does reserve the right to restrict usage that impacts the overall performance of the network and other users.

What happens if your usage contravenes the *Fair Usage Policy* guidelines?

If in the opinion of the MCS your usage contravenes the Fair Usage Policy by an excessive amount, not just a few GB over but significantly over, then MCS will contact you by email and request that you reduce your usage. You are entitled to exceed your subscription download volume to a degree; you are billed a monthly \$10/GB surcharge for exceeding your subscription limit.

MCS does not impose a Gigabyte usage cap on internet service; however, if your usage continues to remain excessively high over the weeks following the first email that MCS has sent to you, then your download/upload throughput bandwidth will be reduced to free up capacity for other users. You can still continue to download as much as you wish, however throughput will be significantly lower.

If your usage returns to a more reasonable level then the extra throttling applied to your account will be removed.

Thank you for making the MCS internet service an enjoyable "on-line" experience for all members.

Please exercise "netiquette"