

**MCS Service Plans July 1, 2010** (all subscribers must be a member of MCS; \$10 per year)

<b>Minto Service Plans July 1, 2010</b>	<b>Peak Down Speed Mbps</b>	<b>Peak Up Speed Kbps</b>	<b>Monthly Traffic Limit</b>	<b>Included E- mail Accounts</b>	<b>Price per month</b>	<b>Basic Cost per GB</b>	<b>Excess Use \$/GB See REF<sup>5</sup></b>
<b>Minto Residential Basic<sup>1,6,9</sup></b> (12 month contract)	1.5 Mbps	384 Kbps	6 GB	1	\$45	\$7.50	\$10
<b>Minto Residential Power<sup>1,6,9</sup></b> (12 month contract)	1.5 Mbps	512 Kbps	12 GB	1	\$70	\$5.85	\$10
<b>Minto Seasonal Basic<sup>6</sup></b> (min. 3 calendar months <sup>2</sup> prepaid)	1.5 Mbps	384 Kbps	6 GB	none	\$60	\$10.00	\$10
<b>Minto Seasonal Power<sup>6</sup></b> (min. 3 calendar months <sup>2</sup> prepaid)	1.5 Mbps	512 Kbps	12 GB	none	\$95	\$7.90	\$10
<b>Minto Commercial Tier 1<sup>3,4,6,9</sup></b> (12 month contract)	1.75 Mbps	512 Kbps	15 GB	1	\$100	\$6.65	\$10
<b>Minto Commercial Tier 2<sup>3,5,6,9</sup></b> (12 month contract)	1.75 Mbps	512 Kbps	30 GB	3	\$150	\$5.00	\$10
<b>Minto Commercial Tier 3<sup>3,5,6,9</sup></b> (12 month contract)	1.75 Mbps	512 Kbps	100 GB	3	\$425	\$4.25	\$10
<b>Minto Commercial Tier 4<sup>3,5,6,9</sup></b> (12 month contract)	2.0 Mbps	512 Kbps	225 GB	3	\$900	\$4.00	\$10
<b>Minto Commercial Seasonal<sup>6</sup></b> (min. 3 calendar months <sup>8</sup> prepaid)	1.75 Mbps	512 Kbps	15 GB	none	\$135	\$9.00	\$10
<b>Government Agency<sup>6,7</sup></b> (12 month contract)	1.0 Mbps	384 Kbps	30 GB	TBD	TBD	TBD	\$10
<b>Radio Installation<sup>10</sup></b>	\$300.00 per radio; all plans						

GB stands for Gigabyte. This is 1000 Megabytes of data.

REF 1	The Residential Plan requires a one year contract. If a full-time subscriber disconnects prior to the completion of their annual commitment, they will be charged as a seasonal customer for the full and partial months used. The outstanding charges will be due prior to reconnection.
REF 2	The Residential Seasonal Plan is based on a minimum of three contiguous months. Seasonal subscribers must select and pre-pay for the full term that they want service; there is a reconnect charge of \$10.00 each season. An email account is not included. Plan monthly extension must occur prior to expiry of existing term and must be pre-paid.
REF 3	A Commercial Plan does not allow a subscriber to attach an application server to the MCS network for access by the general public; web hosting is prohibited without written approval from MCS. Additional monthly fees will apply if a server connection approved.
REF 4	The Commercial Tier 1 Plan is only available if service is delivered by a single MCS radio connection.
REF 5	The Commercial Tier 2, 3 & 4 Plans apply to installations that require more than one MCS radio connection installed, and are typically "multi-user" in nature.
REF 6	The excess use charge applies to each Gigabyte or part thereof over the monthly traffic limit.
REF 7	Providing services to Government agencies is outside the mandate of the MCS; however, service will be provided on a case by case basis.
REF 8	The Commercial Seasonal Plan is based on a minimum of three contiguous months. Seasonal subscribers must select and pre-pay for the full term that they want service; there is a reconnect charge of \$20.00 each season. An email account is not included. Plan monthly extension must occur prior to expiry of existing term and must be pre-paid.
REF 9	A subscriber may upgrade their plan to a higher cost plan at any time. Downgrading to a lower plan requires the completion of the current plan's term.
REF 10	The radio equipment is the property of Minto Communications and must be returned in operational condition on service termination.

**Payment:**

Payment for service is due by the 25th of the previous month. We require payment by direct deposit to minimize administration; however, we will consider alternatives on a case by case basis. Failure to provide payment may result in service being disconnected.

**Installation:** Includes 3 hrs of labour.

The basic installed equipment includes the radio, antenna, and a standard mounting plate. It will be installed at a mutually agreed location on your dwelling. It includes the CAT-5 data cabling from the radio to your computer or router. As the installation is performed by community members, MCS will not assume any responsibility for "professional grade" inside wiring or structural damage. If an external pole or tower is required to mount the antenna in order to receive an adequate signal, this will have to be negotiated with the installer; it is not part of the standard installation service or equipment. **Computer configuration is not included beyond basic IP address set-up. If you require additional technical assistance, you will be billed for the extra time. Labour charge for extra work done at the same time as the install is \$50/hr., billed in ½ hr increments. If a wireless router is connected to the MCS network it must be configured for Remote Access and the password given to MCS. This is to allow MCS to change the router wireless channel to minimize interference with other uses and the network. This ensures you get the best speed possible.**

**Ownership:** MCS retains the ownership of the installed radio equipment, antenna, and mount. If you permanently terminate the service, the equipment will be recovered by MCS. Customers are responsible for maintaining equipment in a secure location, and are responsible for damage to the equipment. Subscribers must return the equipment in good working order if the service is terminated. If equipment is returned damaged, the subscriber is responsible for replacement costs.

**Network Usage:** In order to provide the best service possible, the MCS has defined a Fair Use Policy (FUP) and an Acceptable Use Policy (AUP). The FUP highlights the issues and consequences of generating Internet traffic on the MCS network in a manner that will harm the overall performance of the network for all users. The AUP outlines acceptable use of the Minto High-Speed Internet service. The FUP and AUP can be viewed in [POLICIES] on the MCS web site. *MCS reserves the right to change rate plan options at its discretion and to limit the number of service feeds to any subscriber.*

Please review MCS "Subscriber Agreement for Services", "Acceptable Use Policy", and "Fair Use Policy" for terms of service at

[www.mintocomm.ca](http://www.mintocomm.ca)

**By subscribing to the MCS internet service you agree to accept and be bound by the terms of service.**